



Agenda September 17, 2021

Valley Metro Ad-Hoc Recruitment Committee (AHRC)

Tuesday, September 21, 2021
Boardroom/Webex
101 N. 1st Avenue, 10th Floor
12:00 p.m.

Action Recommended

1. <u>Chief Executive Officer - Selection of Executive</u> Search Firm 1. For information

Jan Plank, Human Resources Director, Maricopa County, will provide an overview of the procurement process and recommendation for the selection of an Executive Search Firm for the position of the Chief Executive Officer.

This is an information item only. Formal action will be taken at the September 30, 2021 Board meeting.

2. Next Meeting

2. For information

The next meeting of the AHRC is to be determined.

Qualified sign language interpreters are available with 72 hours notice. Materials in alternative formats (large print or flash drive) are available upon request. For further information, please call Valley Metro at 602-262-7433 or TTY at 602-251-2039. To attend this meeting via teleconference, contact the receptionist at 602-262-7433 for the dial-in-information. The supporting information for this agenda can be found on our web site at www.valleymetro.org.

In compliance with the Federal Transportation Security Administration's mask mandate, Valley Metro continues to require the use of face coverings in its facilities. Employees and guests must wear masks, regardless of vaccine status, in hallways, common areas, and any time social distancing cannot be maintained. If you are in a conference room where 6' distance cannot be maintained, masks are to be worn. We appreciate your cooperation in complying with this federal law.





Information Summary

DATE AGENDA ITEM 1

September 17, 2021

SUBJECT

Chief Executive Officer – Executive Search Firm Procurement

PURPOSE

To provide an update on the process to procure a qualified and experienced Executive Search Firm for the position of the Chief Executive Officer (CEO) and request approval to issue a Purchase Order via a contract with Maricopa County to the selected firm for an amount not to exceed \$100,000.

RECOMMENDATION

Maricopa County staff will present this item for information to the Ad-Hoc Recruitment Committee. Final action will be taken at the September Boards of Directors meeting.

Staff recommends that the Boards of Directors authorize the CEO to issue a purchase order via a contract with Maricopa County to the selected Executive Search Firm for the position of Chief Executive Officer in an amount not to exceed \$100,000.

BACKGROUND | DISCUSSION | CONSIDERATION

On July 22, 2021, the Boards of Directors and Valley Metro staff participated in a Study Session and Special Board Meeting concerning recruitment of Valley Metro's CEO. The Boards of Directors directed and authorized Valley Metro staff to enter into an Intergovernmental Agreement (IGA) with Maricopa County to solely direct and lead a public procurement and solicitation process to retain the services of a qualified executive search firm with transit experience to develop and conduct a national recruitment for the position of CEO.

The Boards of Directors established an Ad-Hoc Recruitment Committee (AHRC) that includes representation from the cities of Chandler, Glendale, Goodyear, Mesa, Peoria, Phoenix and Tempe. The AHRC will provide guidance and direction throughout the CEO recruitment and report recommendations to the Boards of Directors for approval on the position of CEO.

Maricopa County conducted a public solicitation process inviting proposals from qualified executive search firms. Maricopa County received five proposals. Maricopa County staff reviewed and evaluated the proposals and selected a firm that is most qualified to deliver the executive recruitment services the Boards of Directors require. Maricopa County Human Resources staff will present their evaluation and selection process, supporting information and rationale behind their recommendation for award to





the most qualified executive search firm. Once the Boards of Directors approve and authorize the selection, Maricopa County will announce the award to the executive search firm, enter into a contract directly with the firm and commence the recruitment.

Upon selection, Valley Metro staff will request authority from the Boards of Directors to issue a purchase order via a contract with Maricopa County for an amount not to exceed \$100,000.

Maricopa County Human Resources Department will continue to lead the recruitment process and will work closely with the executive search firm, Valley Metro staff and the AHRC throughout the entire recruitment process.

COST AND BUDGET

The estimated cost for the Executive Search Firm is not to exceed \$100,000.

COMMITTEE PROCESS

Ad-Hoc Recruitment Committee: September 21, 2021 for information

Boards of Directors: September 30, 2021 for action

CONTACT

Michael J. Minnaugh General Counsel 602-744-5599 mminnaugh@valleymetro.org

ATTACHMENT

None



Maricopa County Human Resources Department

301 West Jefferson Street 8th Floor Phoenix, AZ 85003-2143 Phone: 602-506-3755 www.maricopa.gov

DATE

September 21, 2021

SUBJECT

Valley Metro CEO Retained Executive Search Firm Solicitation

BACKGROUND

On September 1, 2021 Maricopa County, as a third-party, objective jurisdiction, issued a solicitation through their Procurement Department to contract with a retained executive search firm. The firm will provide executive recruitment services, with a focus on referring highly qualified candidates with prior transit authority leadership experience and to serve as Valley Metro's next CEO. The start date for the successful CEO candidate is targeted to begin on or around March 1, 2022.

BIDDERS

Five firms submitted timely bids. They are, in no particular order:

- 1. TransPro Consulting
- 2. Teri Black & Co.
- 3. Krauthamer & Associates
- 4. KL2 Connects LLC
- 5. Strategy Two LLC

None of the bidders were local to the Phoenix market.

RECOMMENDATION

Evaluation Committee

The Maricopa County evaluation committee charged with reviewing, evaluating and scoring bid proposals consisted of the Human Resources Director, Recruitment Manager and a County Group Human Resources Manager with prior transit leadership experience. The evaluation committee conducted a comprehensive review and analysis of all bid proposals and scored proposals based on its evaluation of technical qualifications and experience required of an executive search firm that will provide high-level recruitment services to assist the Valley Metro Board of Directors in the selection of their next CEO.

Ranking of Proposals:

The evaluation committee unanimously concluded that Krauthamer and Associates, headquartered in Bethesda, Maryland, was the most responsive and responsible firm in all material respects to the requirements and criteria for the position with the technical expertise and experience qualified to provide Valley Metro Board of Directors with the best value CEO executive recruitment services. The other firms did not sufficiently match the technical qualifications and experience criteria to satisfy the specific services required of the Valley Metro Board of Directors. One noteable experience with respect to Krauthamer and Associates was the substantial volume of chief executive positions the firm has successfully placed in the transit industry (please see the enclosed attachment for more detail). The evaluation committee therefore unanimously recommends Krauthamer and Associates to be awarded the bid. This recommendation is based on the following:

- Bidder has been in business providing executive recruitment services since 1971
- Bidder has conducted approximately 1,000 executive searches within the transit industry during that time
- Bidder's client list includes a multitude of large and complex agencies (see attached client list), many who represent repeat business for the firm
- *Bidder has placed the last three CEOs, including the sitting CEO, for the American Public Transportation Association
- Between 65-75% of the bidder's final placements have been candidates from diverse backgrounds, including women

The evaluation committee determined that the depth and breadth of qualifications and experience of Krauthamer and Associates were superior to the other firms, and most closely matched the expressed desires of the Valley Metro Board of Directors for this CEO recruitment project.

COST AND BUDGET

The proposed fee structure from Krauthamer & Associates is 30% of the first-year base salary of the successful candidate, which is consistent with industry standard for retained executive search firms; travel expenses for consultants and candidates shall not be included in this figure and will be billed separately. Expenses shall be pre-approved by the Maricopa County Human Resources Director or her designee in collaboration with Valley Metro and will not exceed \$100,000.

CONTACT INFORMATION

Jan Plank Human Resources Director Valley Metro Ad Hoc Recruitment Committee September 21, 2021 Page 3 of 3

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Maricopa County
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Mr. Moser is K&A's transportation practice leader and has successfully conducted hundreds of searches with both transit and non-transit agencies. He has extensive experience working with public and private boards, elected officials, community leaders, general managers, CEOs, presidents, executive directors, CFOs and other executives. Beyond transit, Mr. Moser also has experience recruiting for Fortune 100 firms and public and private organizations, airports, non-profits and in the following industries:

Aerospace

• Federal, State & Local Governments

• Utilities

• Financial Services

Technology

Banking

Defense

Healthcare

• Education

Real Estate

Mr. Moser is recognized as a leader and expert in the transportation industry and has assisted his clients in some of the most challenging recruitments for their organizations as well as some of the most critical needs in the industry. As mentioned above, below are some of the most recent searches he has conducted:

Client:	Position:
APTA (DC)	Past and Current Presidents/CEO / CFO
Denver RTD	Past Three GM/CEO's including current / CFO / CAO
DART	President/CEO
Utah Transit Authority	Executive Director
Santa Clara VTA	CEO / General Manager / General Counsel / COO / CFO / CAO / Chief
	of Staff / Director, Business Services
MARTA (Atlanta)	CEO
, ,	CFO vag
	AGM, Safety & QA
	AGM, Infrastructure
	Chief of Capital Programs
Utah Transit	Executive Director
TriMet	CEO / Executive Director Transportation / Director, Bus/Rail
	Operations
CATS (Charlotte, NC)	CEO
The Rapid (Grand Rapids)	CEO
North County Transit District	Chief Rail Engineer
AC Transit	General Manager
	Executive Director-Marketing & External Affairs
	Executive Director, Engineering & Planning
	Executive Director, Human Resources
	Executive Director, Safety
	CFO / CIO / CAO
BART	General Manager
	Inspector General
	AGM Planning, Develop., Construction
	Chief Procurement
	AGM Performance Budget / Chief Audit
	AGM, HR
	Executive Mgr., Transit Systems Develop.
BJCTA (Birmingham, AL)	CEO
Omnitrans (CA)	CEO
LA MTA	CIO
Caltrain	CFO

Director, Safety & Security Deputy Chief Planning

Deputy Director Rail Systems Engineering Director, Engineering & Maintenance General Counsel

Sacramento RTD
San Francisco CTA
SunLine Transit

Rail Program Manager CFO

Sound Transit Transit Authority of River City Deputy CEO Executive Director

King County Transit

Director, Rail Operations

City of Omaha Transit Authority

CEO

TADT (Tanalulu)

CEO / Deputy CEO

HART (Honolulu)

Deputy Chief, Planning & Environment

Grants Manager

Capital Metro (Austin)

CEO / COO / EVP/CFO VP Rail Operations VP Safety Risk Controller

EVP, Planning and Development
Director, Project Connect
Chief Customer/COO

Houston Metro

CEO/President

VP Engineering & Construction

San Antonio Airport Texas High Speed Rail Executive Director

Nashville DTO

General Manager / Chief Mechanical Officer

Greater Cleveland RTA

CAO CEO

SORTA (Ohio) LYNX (FL) CEO / COO / CFO Executive Director

COO

Chief, Planning & Development Director, Planning & Development Director, Transp. Maintenance Executive Director/CEO

Jacksonville Transp. Authority

CFO

SVP Operations AVP Safety

Director, Procurement

Director, U2C

Program Admin./VP Automation

AVP Transit Operations Executive Director

TBARTA (FL)

SVP

FL East Coast Commuter Rail Jacksonville Chamber Commerce HART (Hillsborough, FL)

President/CEO CEO / COO / CAO

Director, Human Resources

Chief Planning and Development Officer

Pinellas Suncoast Transit (FL)

Executive Director and Director, PM Engineer/Project Director

GoTriangle (NC) RTC (Las Vegas, NV) The Wings Club (NY)

VP Innovation President/CEO

Flight Safety Foundation (DC) Montgomery County Liquor Past and Current CEOs / VP, Development

Director

Control Board (MD)

Montgomery County, MD

Police Chief

CFO

Director, Housing and Community Affairs

Chief, HR Officer Chief, Permitting Officer Director, Public Libraries

Director, Health and Human Services

Director, Technology Services

Washington Suburban Sanitation

Commission DC WATER

CEO / General Counsel / Inspector General

COO

CFO

General Counsel

Director, Customer Service

Super., Construction

Head Enterprise Asset Management Manager, Design and Manager, Labor

CIO

Director Engineering & Tech Services

Program Manager, PCS

DC Government

CFO

WMATA (DC)

Inspector General Deputy CEO

Director, OCC

Chief Engineer, Vehicles Chief Safety Officer

Director, Supply Chain Analytics

VP, Supply Chain Inspector General Treasurer / Comptroller

AGM, TIES

Chief Procurement Officer

Deputy Chief, HR

AGM, Rail

Director, Station Access Director, Labor Relations

Director / HRIS CIO / CFO

DASH (Alexandria, VA)

Keolis

CEO

CEO

Chief Engineer, MBTA

CMO / Chief Engineer

Virginia Railway Express

Veolia Transportation

NYC MTA

VP, Rail Development

Chairman / CEO / COO / President

Chief, Procurement Chief Safety Officer

Chief, Applications Development Sr. Director, Business Service Center

MTA Metro North Railroad

President Assistant CMO VP, System Safety

Director, Regulatory Oversight

CIO

MTA Bridges & TunnelsPresident / Chief Health & SafetyMTA Long Island Rail RoadPresident / COO / CFO / CIO / CMO

MTA NYCT

President / EVP / CMO VP Chief Customer Service Officer

EVP Chief Architect

Port Authority NY/NJ

Director, Rail Transit/GM PATH

Deputy GM – PATH Deputy Director Rail Chief, Commercial Officer GM JFK / GM LGA / GM EWR Chief Development, Aviation

CMO Treasurer CFO COO

NYC Thruway

NYS DOT Commissioner

NYC Water Deputy Commissioner, Design/Construction

TransDev General Manager
TransCom Executive Director

MassportDirector, Aviation OperationsMBTA (Boston)Executive Director, Commuter Rail

Chief Safety Officer Chief Engineer

Program Manager, AFC

Deputy AGM, Transit Capital Programs

NJ Transit Executive Director

Deputy Executive Director GM Bus and GM Rail Chief, System Safety Director, DOT

City of Charlotte, NC Director, I

SEPTA (PA) Chief Engineer, Rail and Bus

Manager, Track Engineering Director, Eng., Traction Power

Manager, Engineer Civil Coordination

Port Authority Allegheny County CEO / CIO

Chief Development

CFO/GM

Director

AGM Planning & Service Development

Allegheny Cty. Health Dept.

Riverlife (Pittsburgh)

Southwest PA Corp (Pittsburgh)

Metra Rail (Chicago)

President

COO

Chief Engineer Chief Safety Officer Chief Internal Audit

Director, Transportation Maintenance

Specifically in transportation, Mr. Moser's experience recruiting across all verticals of an organization and across all levels of senior management includes recruiting CEOs, general managers, executive directors, presidents, CFOs, contracts and procurement officers, information technology officers, safety and security officers, chief human resources officers, heads of rail and bus operations, planning, real estate, engineering and maintenance, administration