Proposed April 2021 Transit Service Changes

November 2020

VALLEY METRO

Agenda

- **Overview of service change process**
- **Overview of proposed service changes**
  - Changes within Tempe
  - Additional proposed changes
- **Opportunities to submit feedback**
- **Questions & comment**

Asking a Question ❓

🖥 Internet Browser

1. Select ❓ icon
2. Type your question
3. Select recipient (Host, Panelists or both)
4. Click "Send"

📱 Mobile App

1. Select ••• icon
2. Select ❓ icon
3. Type your question in the box
4. Select recipients (Hosts, Panelists or both)
5. Click "Send"

🖥 Webex Software

1. Select "∨ Q&A"
2. Type your question
3. Select recipient (Host, Panelists or both)
4. Click "Send"

Service Change Process

- **Public Outreach**
  - November 2, 2020 through December 4, 2020

- **Board action anticipated in January 2021**

- **Approved changes go into effect April 26, 2021**

Why Service Changes?

- **Changes considered twice per year**
- **To develop an effective regional transit system that supports Valley communities, businesses and residents**

How are changes determined?

- **Valley Metro and municipal partners**
  - Proposed changes based on individual communities needs
  - Local changes coordinated from a regional perspective
  - Public input sought to refine proposed changes

Community Outreach Plan

- **Public comment period open**
  - November 2 – December 4, 2020
- **City of Tempe/Valley Metro Virtual Public Meeting**
  - 12:30 – 1:30 p.m., November 10, 2020
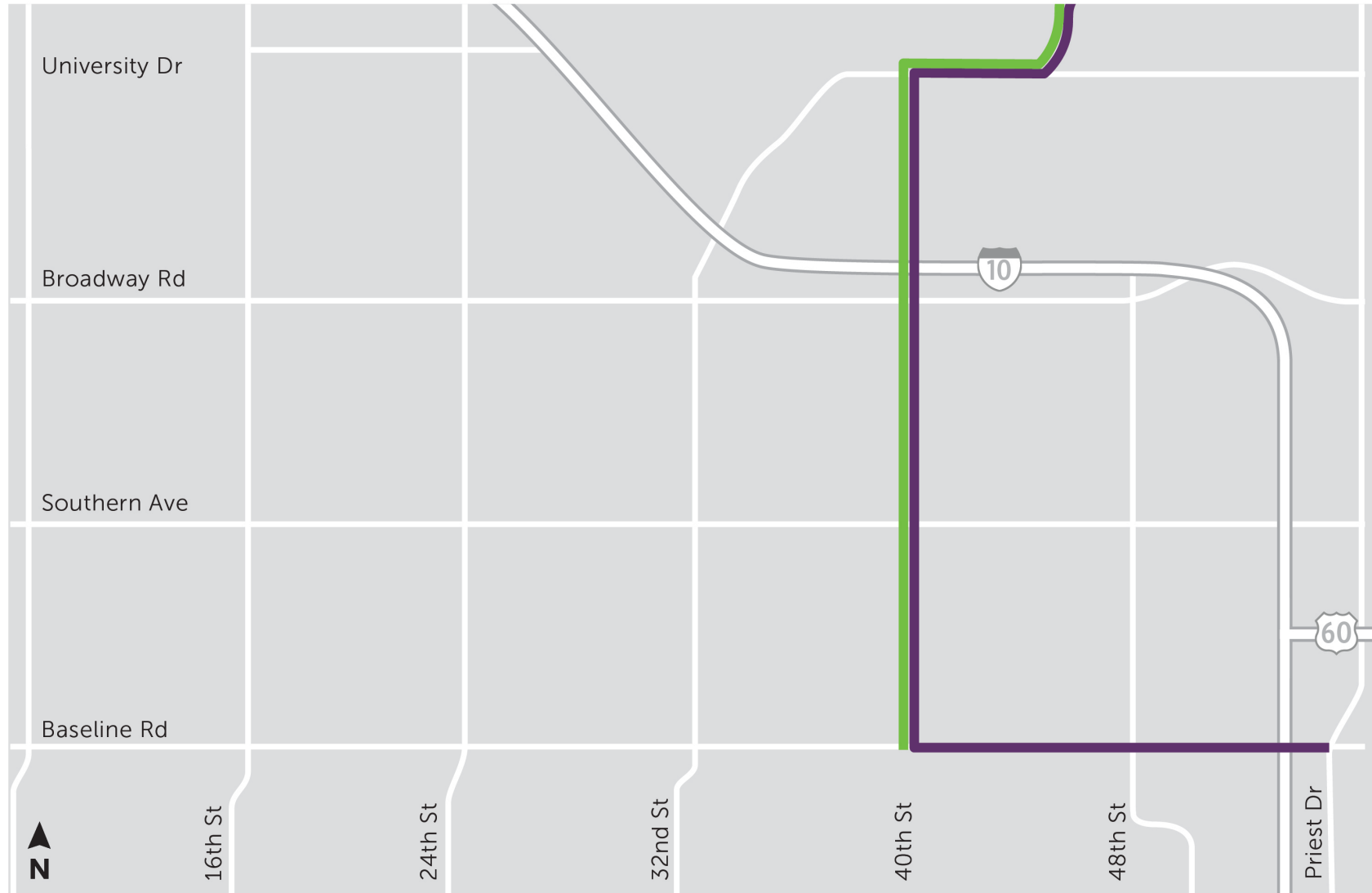- **Virtual Public Hearing**
  - 5 – 6 p.m., November 18, 2020

UPCOMING SPEAKER:

SAM STEVENSON, CITY OF TEMPE SENIOR TRANSIT PLANNER

Proposed changes in Tempe

- **Route 32—32nd St/40th St**

- **Route 40—Main St**

- **Route 72—Scottsdale Rd/Rural Rd**

- **Tempe Express Service**
  - Route 520—North Tempe Express
  - Route 521—Central Tempe Express
  - Route 522—South Tempe Express

April 2021 Proposed Service Change - Route 32 - 32nd St
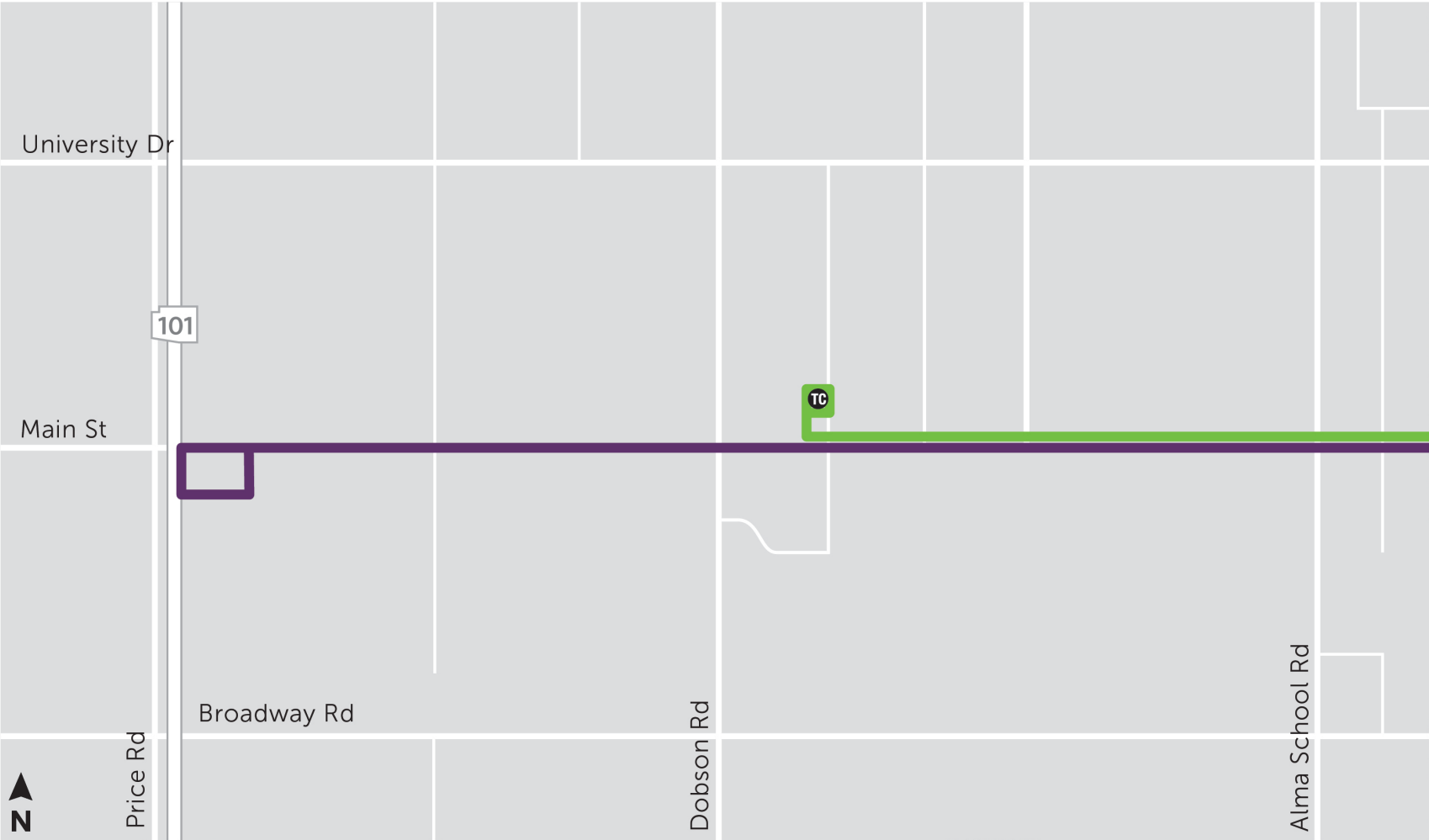## Cambio Propuesto al Servicio en Abril de 2021 - Ruta 32 - 32nd St

University Dr

Broadway Rd

10

Southern Ave

60

Baseline Rd

16th St

24th St

32nd St

40th St

48th St

Priest Dr

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

April 2021 Proposed Service Change - Route 40 - Main St
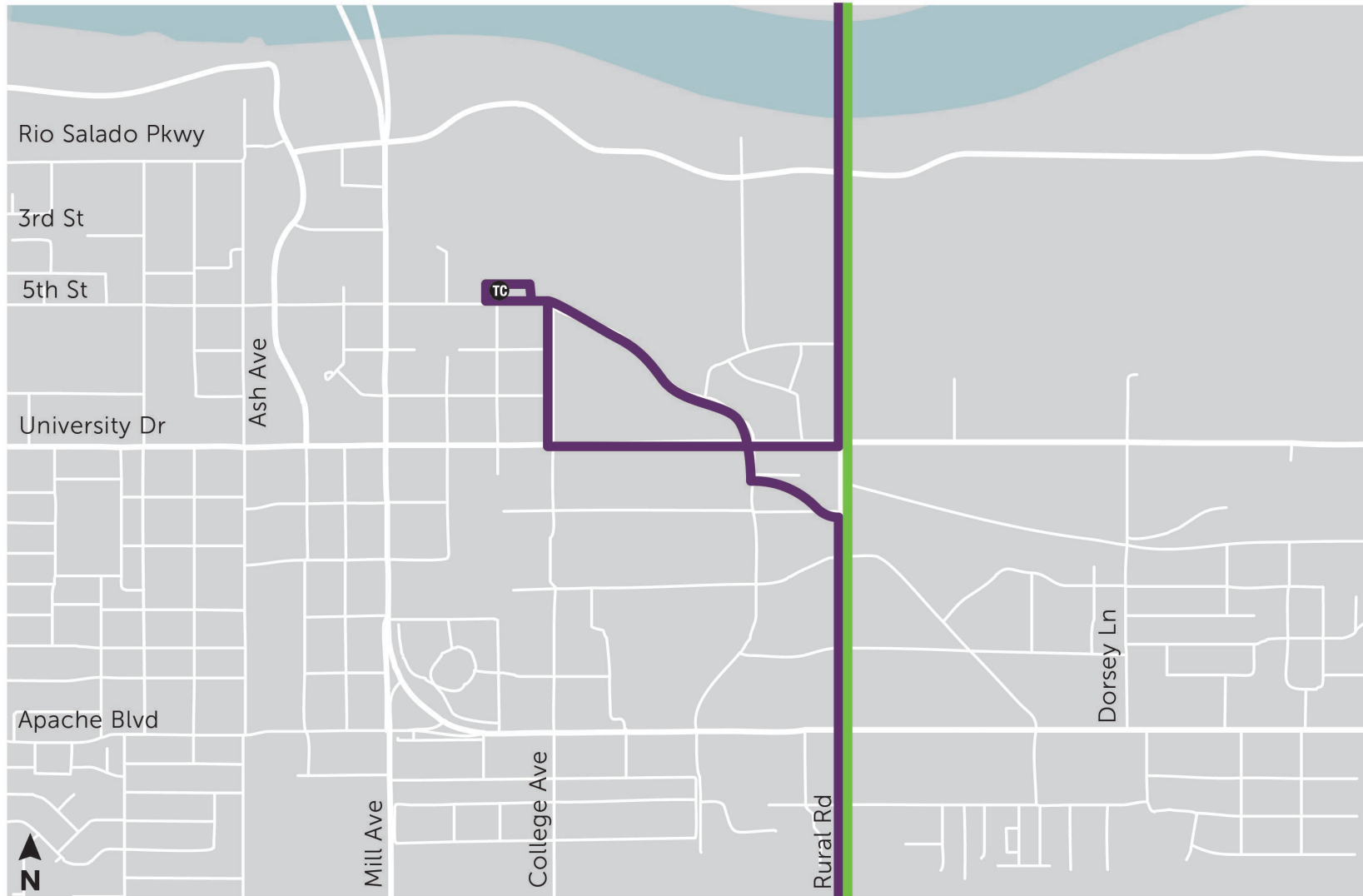*Cambio Propuesto al Servicio en Abril de 2021 - Ruta 40 - Main St*

University Dr

101

Main St

Price Rd

Broadway Rd

Dobson Rd

Alma School Rd

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

TC Transit Center
Centro de Transporte

April 2021 Proposed Service Change - Route 72 - Rural/Scottsdale Rd

Cambio Propuesto al Servicio en Abril de 2021 - Ruta 72 - Rural/Scottsdale Rd

Rio Salado Pkwy

3rd St

5th St

Ash Ave

University Dr

Apache Blvd

Mill Ave

College Ave

Rural Rd

Dorsey Ln

TC

N

LEGEND/*LEYENDA*

— Current Routing
Rutas Actuales

— Proposed Routing
Rutas Propuestas

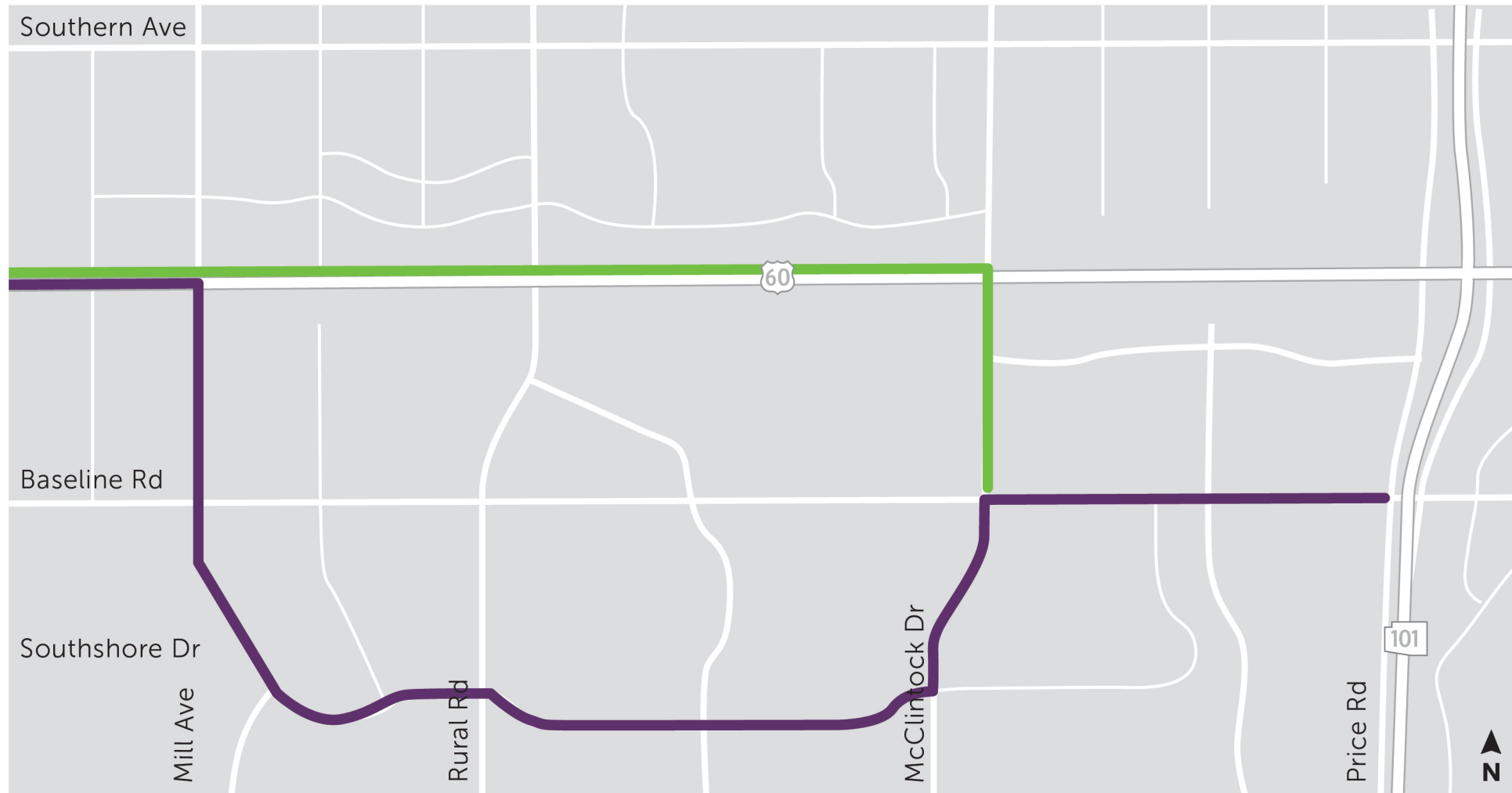**TC** Transit Center
Centro de Transporte

Route 520–North Tempe Express

- **Eliminate route due to low ridership. Alternative Express service is offered in Tempe.**

April 2021 Proposed Service Change – Route 521 – Tempe Express

Cambio Propuesto al Servicio en Abril de 2021 - Ruta 521 - Tempe Express

Southern Ave

Baseline Rd

Southshore Dr

Mill Ave

Rural Rd

McClintock Dr

Price Rd

60

101

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

April 2021 Proposed Service Change - Route 522 - Tempe Express
Cambio Propuesto al Servicio en Abril de 2021 - Ruta 522 - Tempe Express

Baseline Rd

10

101

Guadalupe Rd

Shutterfly Way

Elliot Rd

Tempe Sports / Complex

Warner Rd

44th St

48th St

Priest Dr

Kyrene Rd

Rural Rd

McClintock Rd

Ray Rd

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

Asking a Question ❓

🖥 Internet Browser

1. Select ❓ icon
2. Type your question
3. Select recipient (Host, Panelists or both)
4. Click "Send"

🖥 Webex Software

1. Select "∨ Q&A"
2. Type your question
3. Select recipient (Host, Panelists or both)
4. Click "Send"

📱 Mobile App

1. Select ••• icon
2. Select ❓ icon
3. Type your question in the box
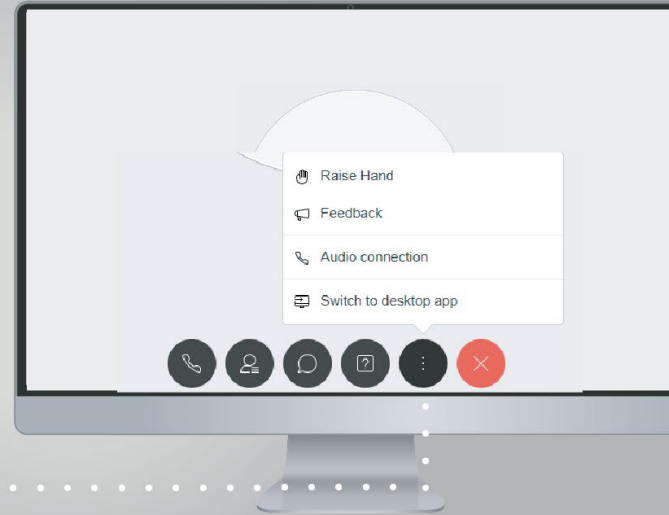4. Select recipients (Hosts, Panelists or both)
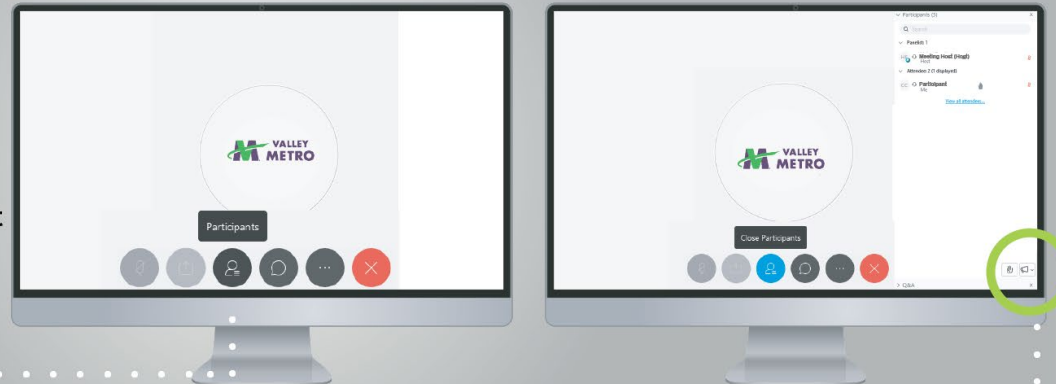5. Click "Send"

Raising Your Hand

🖥 Internet Browser

1. Select ⋮ icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

- Raise Hand
- Feedback
- Audio connection
- Switch to desktop app

📱 Mobile App

1. Select 👥 icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

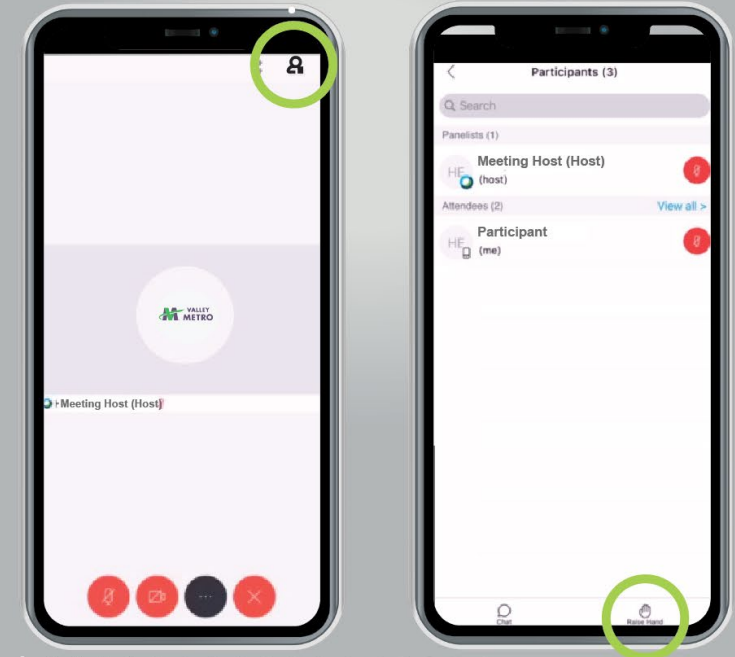## 🖥 Webex Software

1. Select 👥 icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

Participants

Close Participants

VALLEY METRO

Participants (3)

Panelists (1)
Meeting Host (Host) (host)

Attendees (2)
Participant (me)

April 2021 Proposed Changes
Additional Changes

VALLEY METRO

UPCOMING SPEAKER:

JOE GREGORY, VALLEY METRO SERVICE PLANNING MANAGER

Additional proposed changes

- **Route 50—Camelback Rd**
- **Scottsdale—68th St/Camelback Rd (68CM)**
- **Route 108—Elliot Rd/48th St**
- **Route 514—Scottsdale Express**
- **Avondale Zoom**

April 2021 Proposed Service Change – Route 50 – Camelback Rd
Cambio Propuesto al Servicio en Abril de 2021 – Ruta 50 – Camelback Rd

McDonald Dr

Mohave Middle School

Jackrabbit Rd

101

Scottsdale Community College

Chapparal Rd

Camelback Rd

66th St

Scottsdale Rd

Hayden Rd

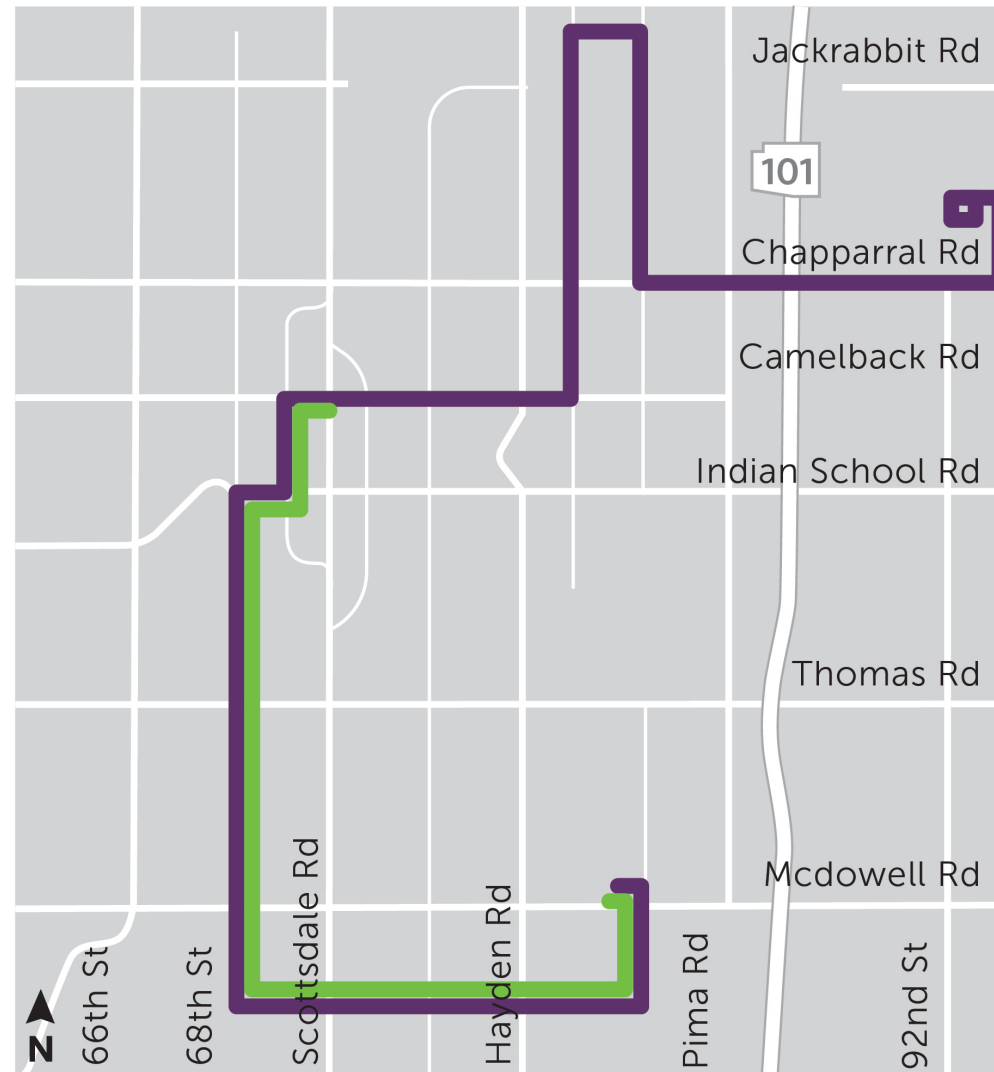Granite Reef Rd

Pima Rd

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

School Tripper Route
Ruta de viaje escolar

April 2021 Proposed Service Change - 68th St/Camelback Rd
Cambio Propuesto al Servicio en Abril de 2021 - 68th St/Camelback Rd

Jackrabbit Rd

101

Chapparral Rd

Camelback Rd

Indian School Rd

Thomas Rd

Mcdowell Rd

66th St

68th St

Scottsdale Rd

Hayden Rd

Pima Rd

92nd St

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

Route 108—Elliot Rd/48th St

- **Reduce route frequency in Phoenix to 60 minutes on Saturdays and Sundays to match Tempe service.**

April 2021 Proposed Service Change - Route 514 - Fountain Hills/Scottsdale Express
Cambio Propuesto al Servicio en Abril de 2021 - Ruta 514 - Fountain Hills/Scottsdale Express

Cactus Rd

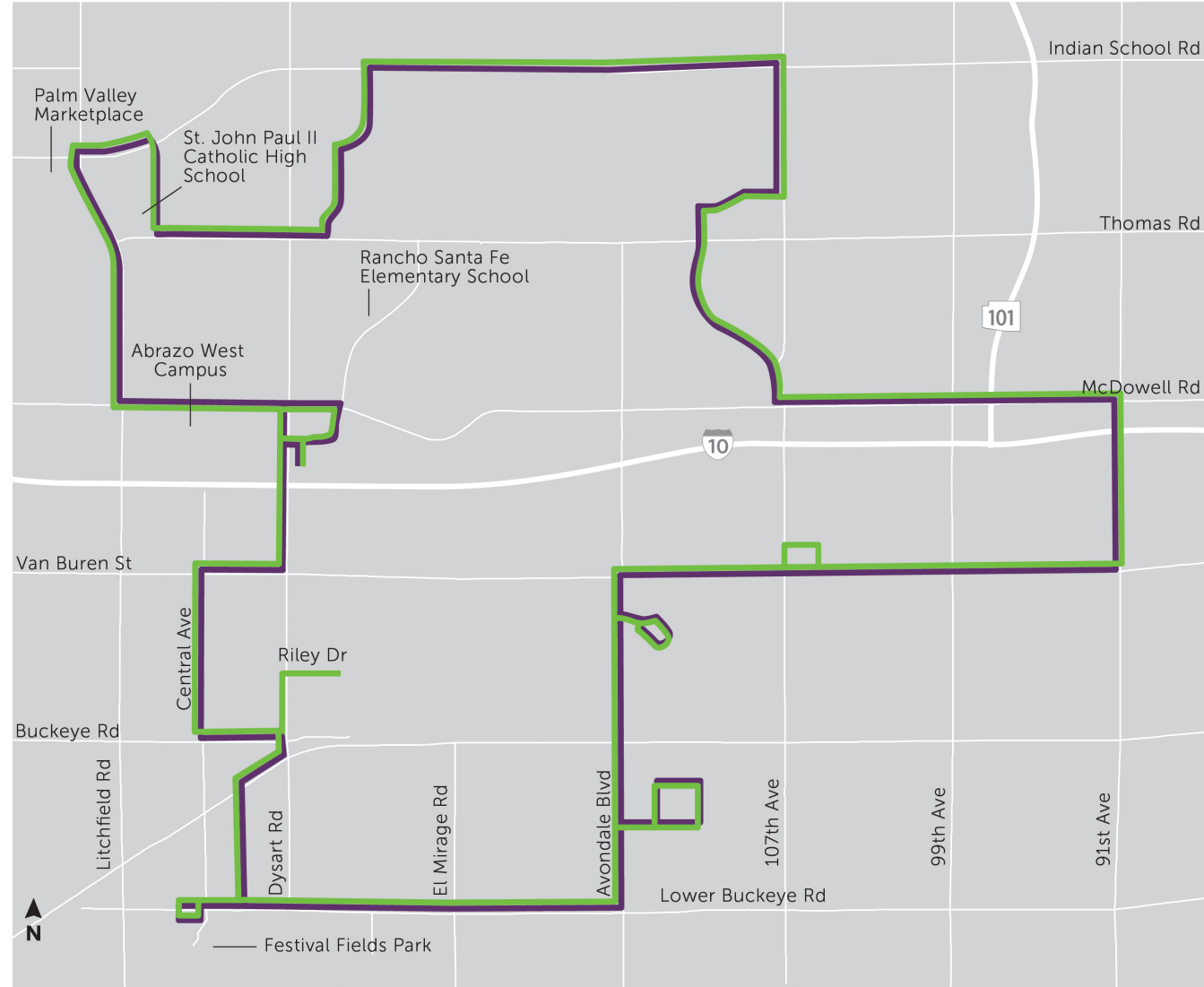92nd St

Shea Blvd

Via Linda

Via Linda

Palisades Blvd

Pima Rd

101

87

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

TC Transit Center
Centro de Transporte

April 2021 Proposed Service Change - Avondale ZOOM
Cambio Propuesto al Servicio en Abril de 2021 - Avondale ZOOM

Indian School Rd

Palm Valley Marketplace

St. John Paul II Catholic High School

Thomas Rd

101

Rancho Santa Fe Elementary School

Abrazo West Campus

McDowell Rd

10

Van Buren St

Central Ave

Riley Dr

Buckeye Rd

Litchfield Rd

Dysart Rd

El Mirage Rd

Avondale Blvd

107th Ave

99th Ave

91st Ave

Lower Buckeye Rd

Festival Fields Park

N

LEGEND/*LEYENDA*

Current Routing
Rutas Actuales

Proposed Routing
Rutas Propuestas

Let us know

- **Reach us online:**
  - Email Valley Metro at *input@valleymetro.org*
  - Complete the online survey at *valleymetro.org/servicechanges*
- **Submit an official comment for this public meeting**
  - Write your comment in the chat box of this webinar
  - Raise your hand and wait to be unmuted to record your comment
  - Leave a verbal comment at our public hearing voicemail inbox at 602.322.4479
- **Contact us anytime**
  - Call Customer Service at 602.253.5000

Asking a Question ❓

Internet Browser

1. Select ❓ icon

2. Type your question

3. Select recipient (Host, Panelists or both)

4. Click "Send"

Mobile App

1. Select ⋯ icon

2. Select ❓ icon

3. Type your question in the box

4. Select recipients (Hosts, Panelists or both)
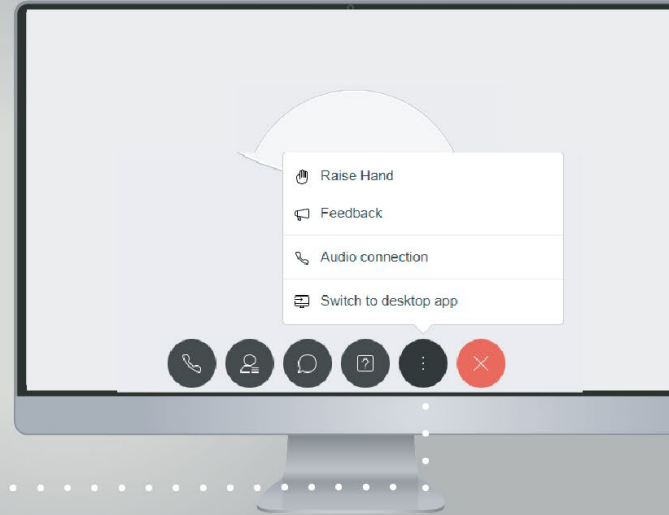
5. Click "Send"

Webex Software

1. Select "∨ Q&A"

2. Type your question

3. Select recipient (Host, Panelists or both)

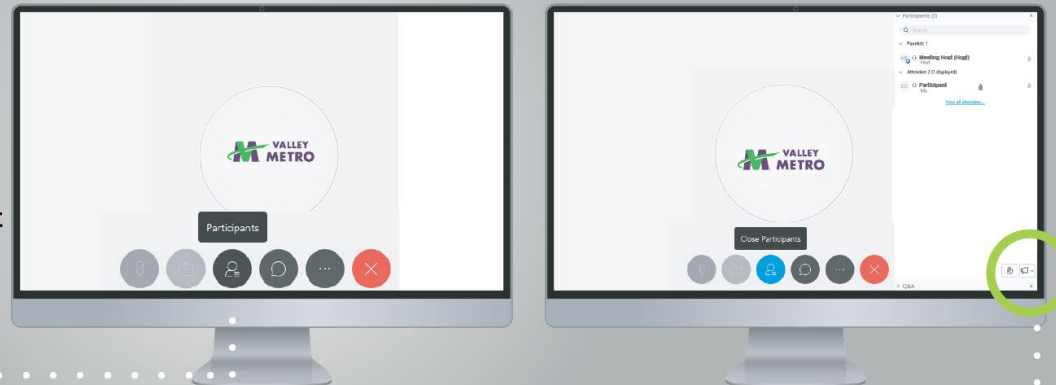4. Click "Send"

Raising Your Hand

Internet Browser

1. Select ⋮ icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

- Raise Hand
- Feedback
- Audio connection
- Switch to desktop app

Mobile App

1. Select 👥 icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

Participants (3)

Panelists (1)
- Meeting Host (Host) (host)

Attendees (2)   View all >
- Participant (me)

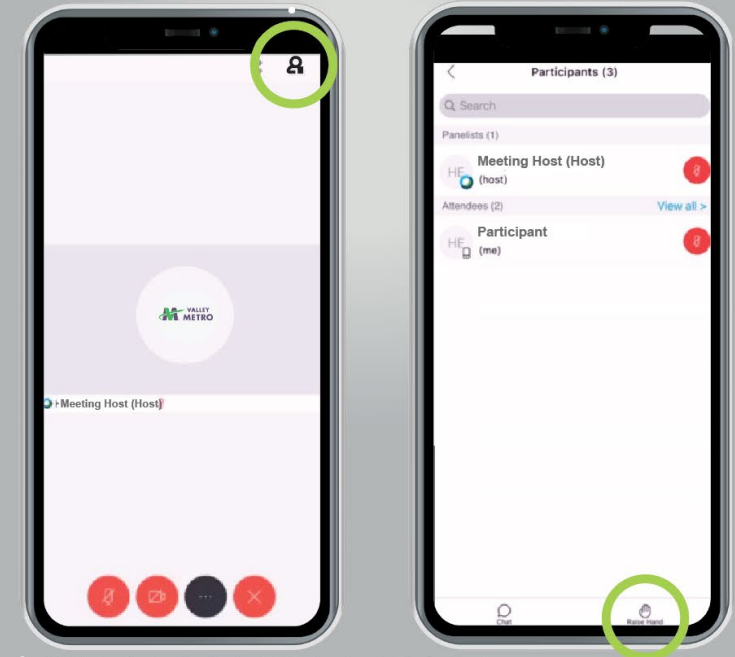## Webex Software

1. Select 👥 icon
2. Select "✋ Raise Hand"
3. Wait to be unmuted by host
4. Select "Lower Hand" after speaking

Participants

Close Participants

Questions and Public Comment

Joe Gregory, Valley Metro Service Planning Manager

Sam Stevenson, City of Tempe Senior Transportation Planner

Jessica Parks, Valley Metro Community Outreach Coordinator

Thank You

Contact us:
input@valleymetro.org
602.253.5000

VALLEY METRO