




# Getting to Know the TRP Internet Survey

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June 2020

# Tech Tips

- Your microphone is muted. You can ask questions and give input using the controls on your screen.
- Click on Handout to open the PDF and access live links or print to take notes.
- The  symbol indicates an audience poll. Get ready to share your input!
- Webinar will be recorded, and a link emailed.

# Who Completes the TRP survey?

All organizations in Maricopa County:

- With 50 or more employees and/or driving-aged students
- Working at least three or more days per week
- Working six or more months out of the year
- Any employee telecommuting within Maricopa County



# How are the TRP data used?

- Evaluate air quality control strategies to reduce vehicle emissions and ensure Maricopa County is in compliance with federal standards.
- Assist local transportation modelers in planning and developing transit lines and freeways throughout the Maricopa County region.
- Promote socioeconomic development throughout Maricopa County.
- Provide data whereby results are used to maximize efforts to protect public health and reduce traffic congestion.
- Analyze commute patterns for the planning and development of transportation projects such as:
  - ✓ Freeway development
  - ✓ Transit system
  - ✓ Bicycle lanes/paths for use and safety

# How do we survey?

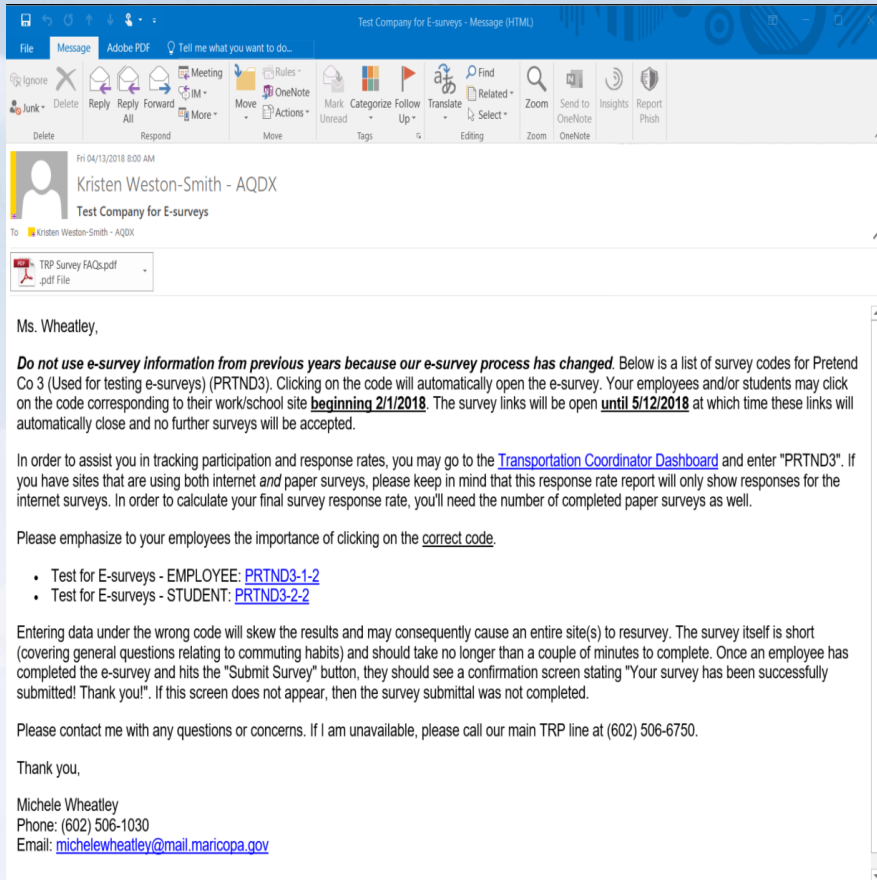
- In response to the COVID-19 pandemic, TRP will be moving all surveys to e-surveys.
- If special accommodations are needed for intranet, mixed or paper surveys, please contact TRP at [TRP@Maricopa.gov](mailto:TRP@Maricopa.gov).

# The Internet Survey

- Only allows for finished surveys to be submitted
- Optimized for tablets and smart phones
- Allows for the employee to choose an English or Spanish survey option
- Allows for survey results to be viewed as they are completed
- Is an open link and not specific to one employee
- Offered for both employee and student surveys



# The Internet Survey



- About 1-2 weeks prior to the survey, the Transportation Coordinator (TC) will receive an email with survey link(s) and the TC Dashboard link
- Test the link(s) prior to administering and contact TRP if you have an issue
- TC will need to distribute the link to all employees

# The Internet Survey

- Link is open for 30 days
- Instantly offers English or Spanish option
- Drop down boxes
- Does not allow for unanswered questions
- Self-populating answers
- Instant submission

Travel Reduction Program

Annual Commute Survey

Survey Version: Employee Survey v8 To be completed by Employee only \*\* English Spanish

1. Select an option that BEST describes your assigned work schedule at THIS worksite.  Select Item  
*Work schedule is required.*

2. Enter your typical start time and end time (if times vary, enter your average start time / and end time). Start Time:  End Time:   
*Start Time is required. End Time is required.*

3. On average, how many days (per week) do you use each of these modes to get to this worksite? (Do not include trip home).  
Drive Alone:  Carpool:  Bus:  Bicycle:   
Stoop:  Walk / Run:  Light Rail:  Telecommute:   
*Telecommute means working a schedule FULL DAY at home for this employer instead of driving to a worksite.  
Commutate days are missing.*

4. Answer this question ONLY if the vehicle you typically use to drive to this worksite uses one of the Alternative Fuel types listed below.  Electric  Hybrid  CNG/LPG

5. If you ride in a carpool or vanpool, how many other people (age 16 or older) travel with you? Carpool:  Vanpool:

6. How many miles (one-way) is it from your home to this worksite? Miles:   
*Enter the distance it takes with your usual mode of travel. No decimals. No fractions. Please round up.  
One-way miles is required.*

7. How many minutes (one-way) does it usually take you to travel from home to this worksite? Minutes:   
*Enter the time it takes with your usual mode of travel. No decimals. No fractions. Please round up.  
One-way minutes is missing.*

8. If you are willing to make a change to your daily commute, which options interest you the most? (select all that apply).  
 Alternative Fuel  Bicycle  Compressed Work Week  
 Carpool  Transit (Bus/Light Rail)  Vanpool  
 Telecommute  Walk / Run  Electric Vehicle Charging Station  
*Options is missing.*

9. Which incentives would motivate you to use an alternative mode? (select all that apply).  
 Commute subsidy  Carpool parking  Commuter event  
 Price Discount  High Pollution Advisory award  
*Alternative mode is missing.*

10. Which transportation improvements would make it possible for you to reduce your drive-alone work commute? (select all that apply).  
 Cheaper transit service (Bus/Light Rail)  More frequent transit service (Bus/Light Rail)  Opportunity to carpool  
 Opportunity to vanpool  Safer bike/pedestrian conditions  More bike facilities or sidewalks  
 More HOV lanes  Already use alternative mode(s)  
*Transportation improvements is missing.*

11. Are you Male or Female?  Male  Female  
*Gender is missing.*

12. What is your age?  18 to 24 years  25 to 34 years  35 to 44 years  
 45 to 54 years  55 years or older  
*Age range is missing.*

13. In what city do you live?  City  
*City is missing.*

14. What is your home zip code?  Zip Code  
*Zip Code is missing.*

15. What are the two (2) MAJOR cross streets closest to your home?  Direction - 1  Street Name - 1  
*Direction is missing. Street Name is missing.*  
 Direction - 2  Street Name - 2  
*Direction is missing. Street Name is missing.*

16. Select an option that BEST describes your primary work activity on a regular basis.  Select Item  
*Primary work activity is missing.*

Submit Survey



# The Internet Survey

## Confirmation Page:

- Instantly offers English or Spanish option
- Protects privacy for employees
- Can offer proof of completion for the TC's records
- Can be used as entry into an employer survey drawing

**Travel Reduction Program**

English  Spanish

**Thank you! Your annual survey was successfully submitted.**

Maricopa County Air Quality Department appreciates your participation in the Travel Reduction Program.

Feel free to contact us, if you have concerns or questions :

**Maricopa County Air Quality Department / Travel Reduction Program**

Phone: (602) 506-6750

Address: 3800 N. Central Avenue, #1400 | Phoenix, AZ 85012

TRP: <http://www.maricopa.gov/2388/Travel-Reduction-Program>

For information on the Travel Reduction Program, visit

**Maricopa County**  
Air Quality Department

For information on our Air Quality, visit

**CLEAN AIR MAKE MORE**

Visit [ShareTheRide.com](http://ShareTheRide.com) to quickly and securely find a carpool, vanpool or other solution for your drive-alone commute. Email [Valley Metro](mailto:ValleyMetro@maricopa.gov) for personalized assistance with your commute.

**ShareTheRide.com**  
Your transportation solution

# The Internet Survey

## TC Dashboard:

- Instantly offers English or Spanish option
- Organized by site name and
- Shows the corresponding link to site
- Shows the number of surveys completed and the percentage
- Informs the opening date and closing date for the survey

The survey process will automatically close by site, once the response rate reaches 100%. If your employee count is not accurate, please contact TRP to adjust employee count.

**Transportation Coordinator - Dashboard**

Employer Code: D3    Employer Name: Co 3 (Used for testing e-surveys)    Survey Version: Employee Survey v8    [View Survey Response Information](#)

English  Spanish

Active	Site Name	Site #	Program Year	Survey Link	Employee Count	Response Count	Response Rate	Open Date	Close Date
<input checked="" type="checkbox"/>	Test for E-surveys - EMPLOYEE	1	2	<a href="http://travelreductionsurvey.azurewebsites.us/Survey/Form?code=PRTND3-1-2">http://travelreductionsurvey.azurewebsites.us/Survey/Form?code=PRTND3-1-2</a>	3000	1070	36%	02/08/2018	12/31/2021
<input checked="" type="checkbox"/>	Test for E-surveys - STUDENT	2	2	<a href="http://travelreductionsurvey.azurewebsites.us/Survey/Form?code=PRTND3-2-2">http://travelreductionsurvey.azurewebsites.us/Survey/Form?code=PRTND3-2-2</a>	1000	6	1%	02/08/2018	12/31/2021

# Tips to Complete the Internet Survey

If some or all employees have their own computer:

- Email the link to employees.
- Post link on company social media site or messaging system.

If employees do not have their own computer at the worksite:

- The internet survey is optimized for smart phones and tablets. TCs can text the link to employees or the URL with employer site code.
- Organize computer stations during the survey period using complimentary employee computer locations, training computers, etc. Please be sure to follow all CDC guidelines for physical distancing and cleaning/sanitation.



# Thank you.



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TRP Main Line: 602.506.6750