

Price Road Flexible Transit Study

Chandler Flexible Transit Study Area



Flexible Transit Study Area Coverage

LEGEND

Valley Metro Bus Routes

Scottsdale Rd/Rural (72)	Country Club/Arizona Ave (112)
Chandler Blvd/Williams Field Rd (156)	Dobson (96)
Chandler Express 1 (541)	Hayden/McClintock (81)
Chandler Express 2 (542)	Ray Road (140)
	Alma School (104)

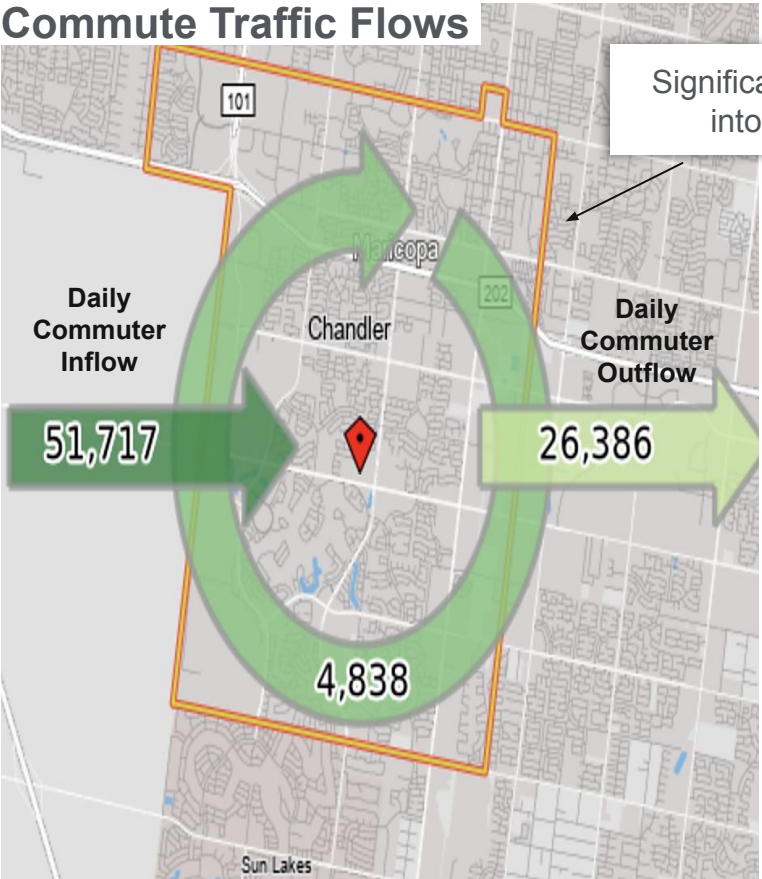
Transit Center
Park-and-Ride
Flexible Transit Study Area

Commuter & Transit Traffic

The proposed zone covers key employment centers:

- Intel, Wells Fargo, and Paypal campuses
- Chandler Fashion Center
- Downtown Chandler

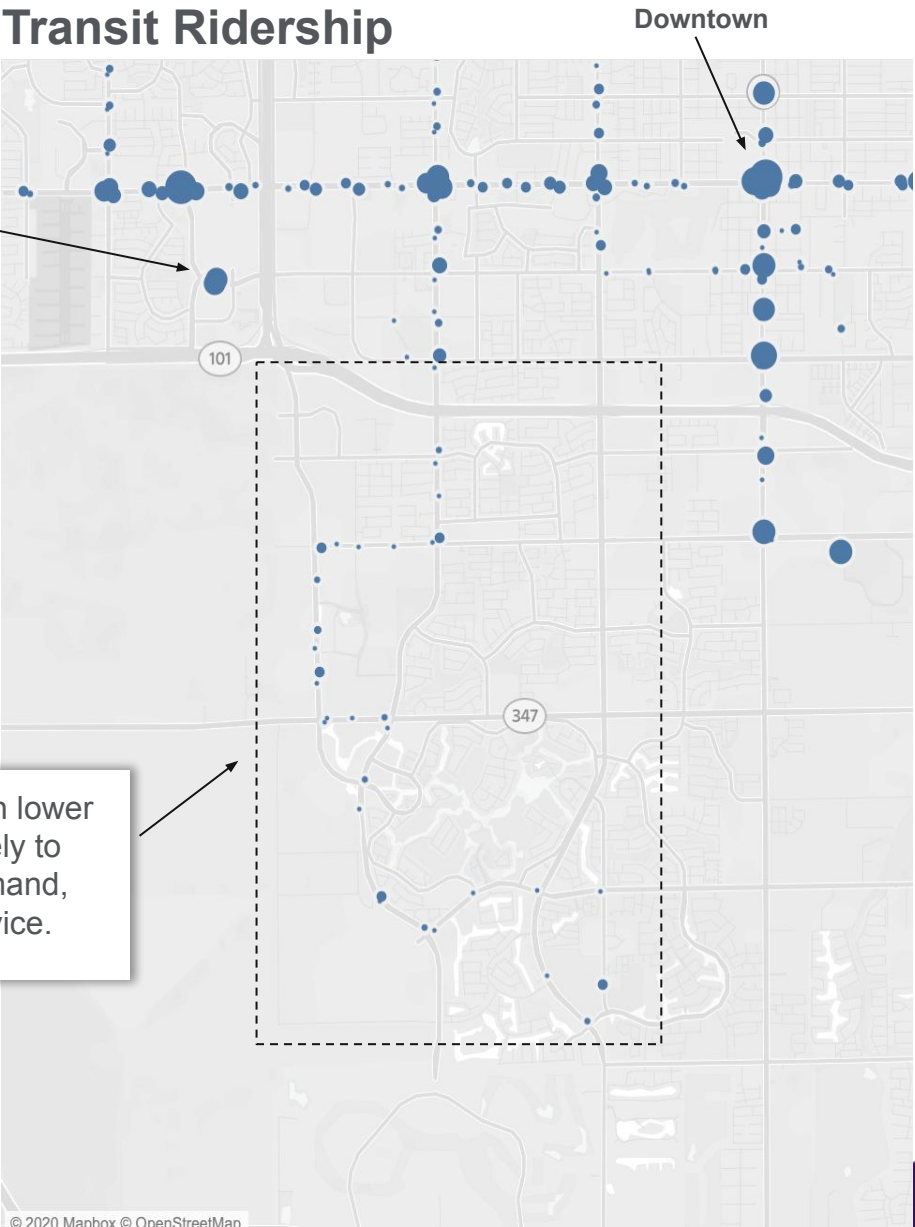
Commute Traffic Flows



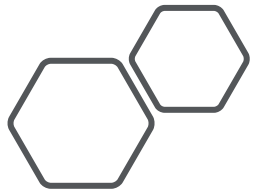
Significant commuter inflow into the study area.

Business corridor with lower transit ridership likely to benefit from on-demand, flexibly routed service.

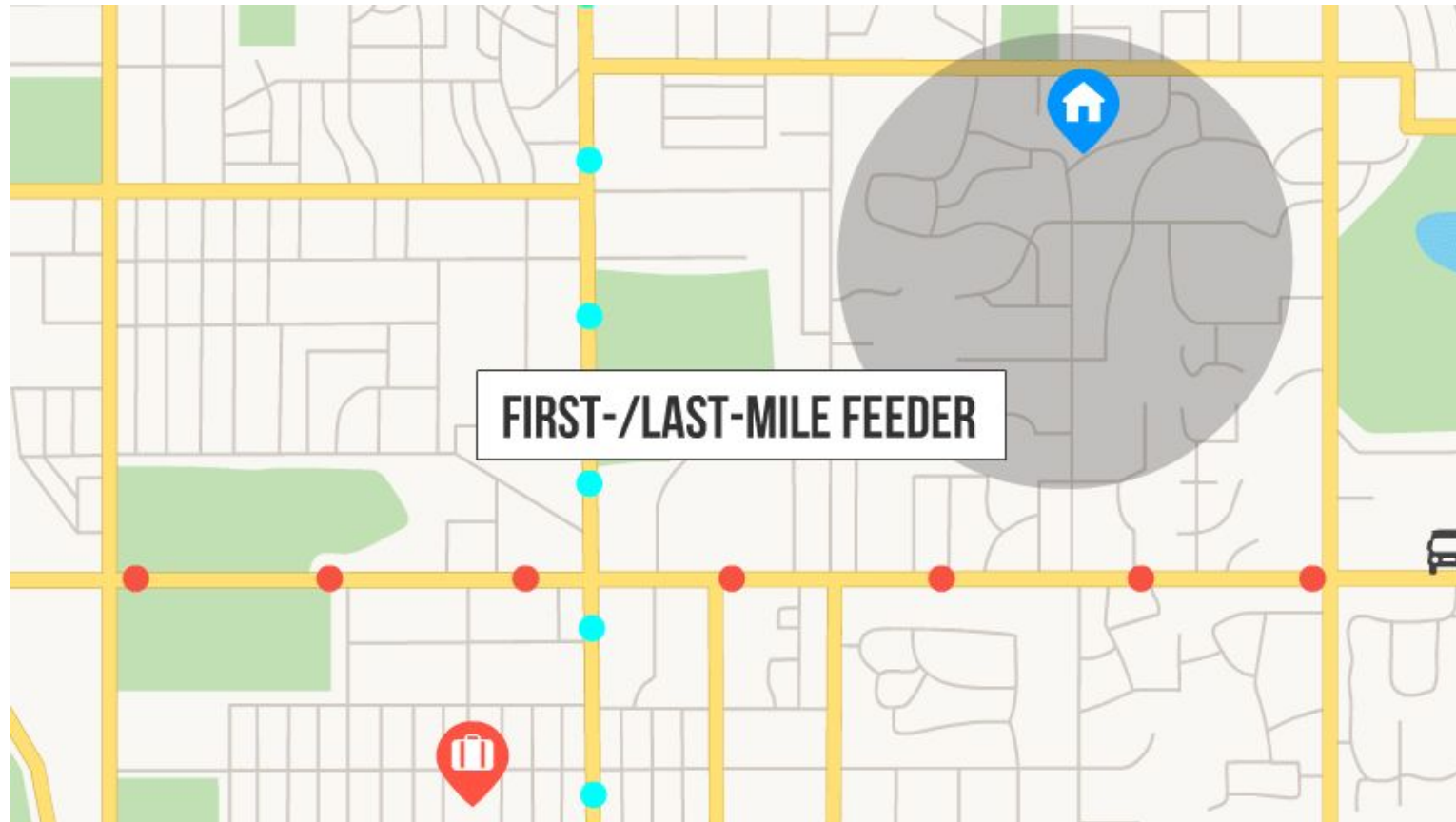
Transit Ridership

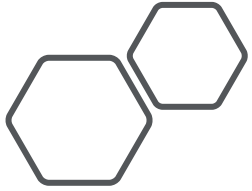


Circle size reflects relative rider demand volume



What is Microtransit?





What is Microtransit?

Private Vehicles, Taxis



Microtransit



Buses, Subways



Always Direct

Door to Door

Faster

Seated

Low Capacity

More Expensive

May Require Transfer

Door to Stop to Stop to Door

Slower

Seated and Standing

High Capacity

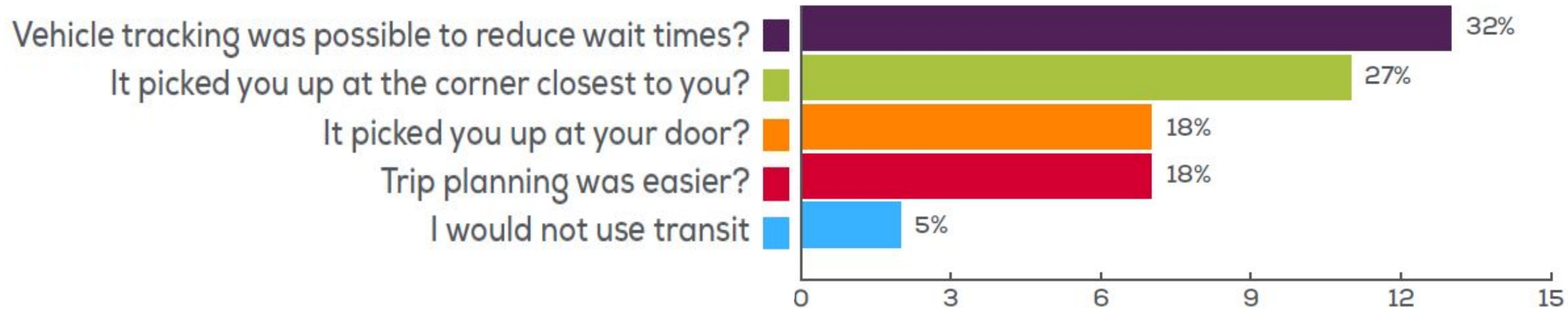
More Affordable

Public Input – Service Feature Interest



Would you be interested in using a transit service if... (select all that apply)

40 Responses



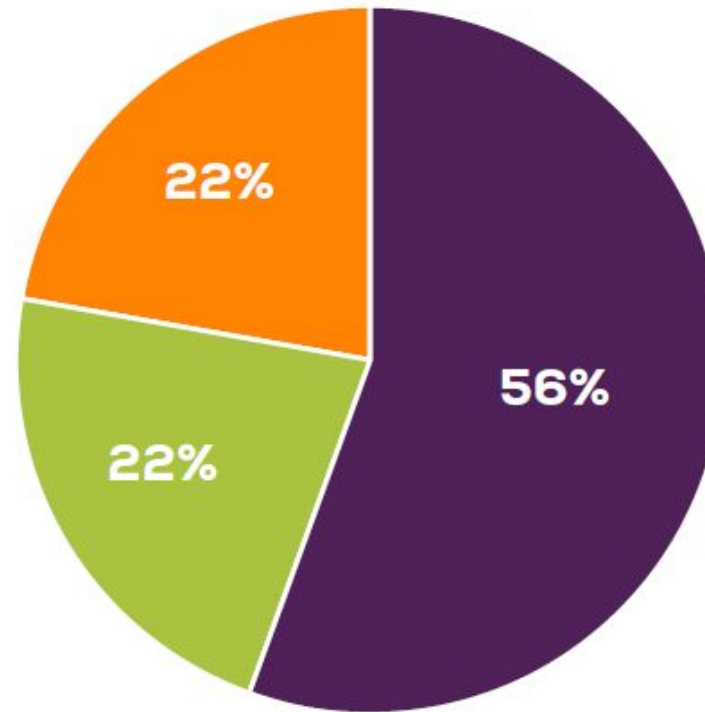
Public Input – Wait Time Preference



When using a ride hailing service, what is the highest wait time you would consider acceptable?

18 Responses

- 10 to 15 minutes
- 15 to 20 minutes
- 20 to 30 minutes
- 30 to 40 minutes
- 40 to 50 minutes

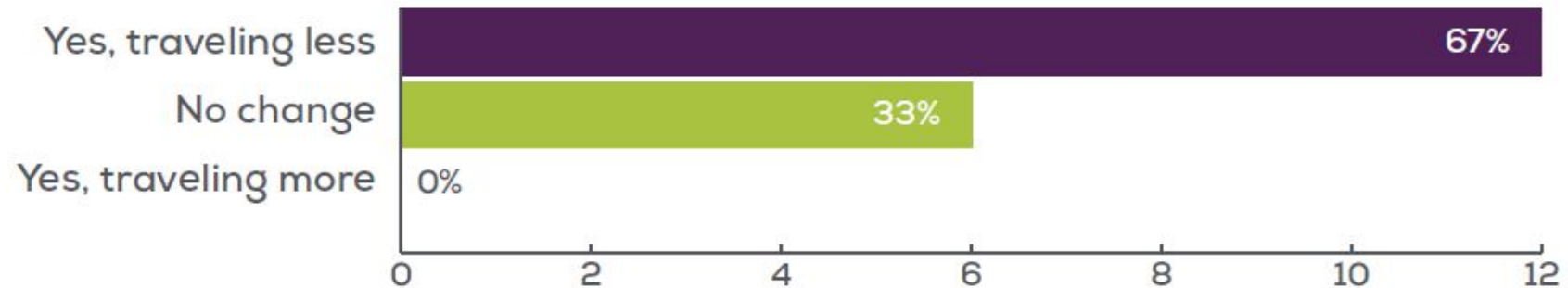


Public Input – COVID Travel Impact



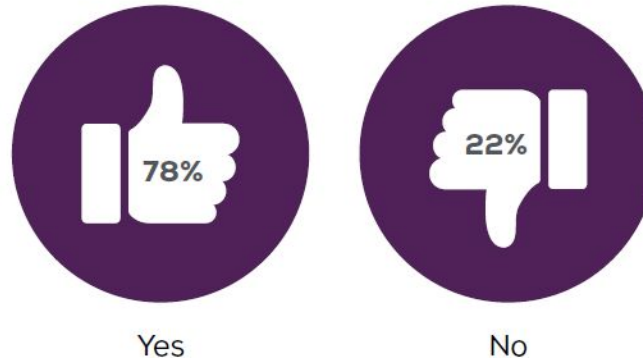
Have you transitioned to teleworking due to COVID-19?

18 Responses



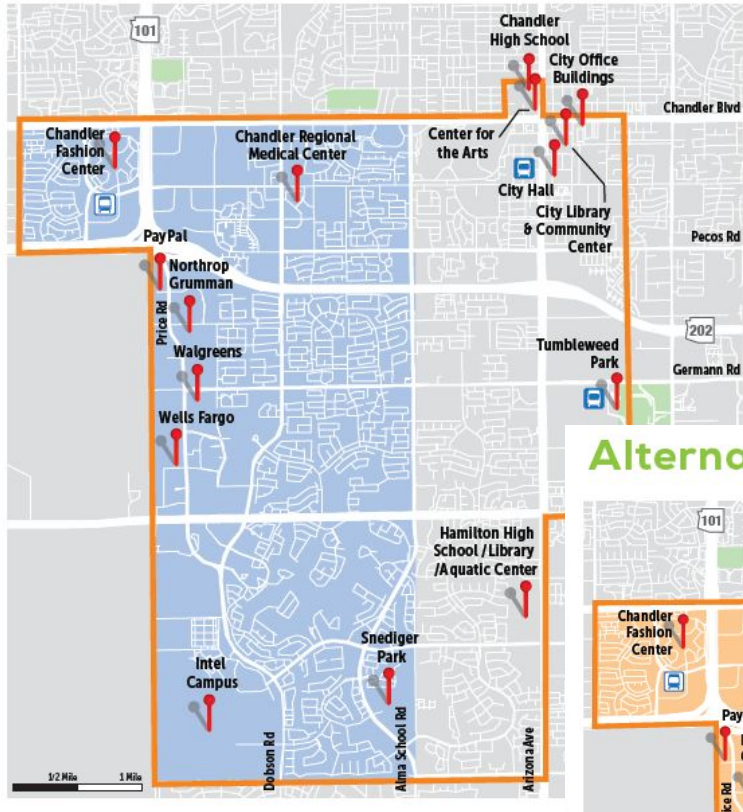
By the end of 2021, would you feel comfortable sharing a ride with one or two individuals in a 10-to-15 passenger vehicle?

18 Responses



Alternatives Analysis

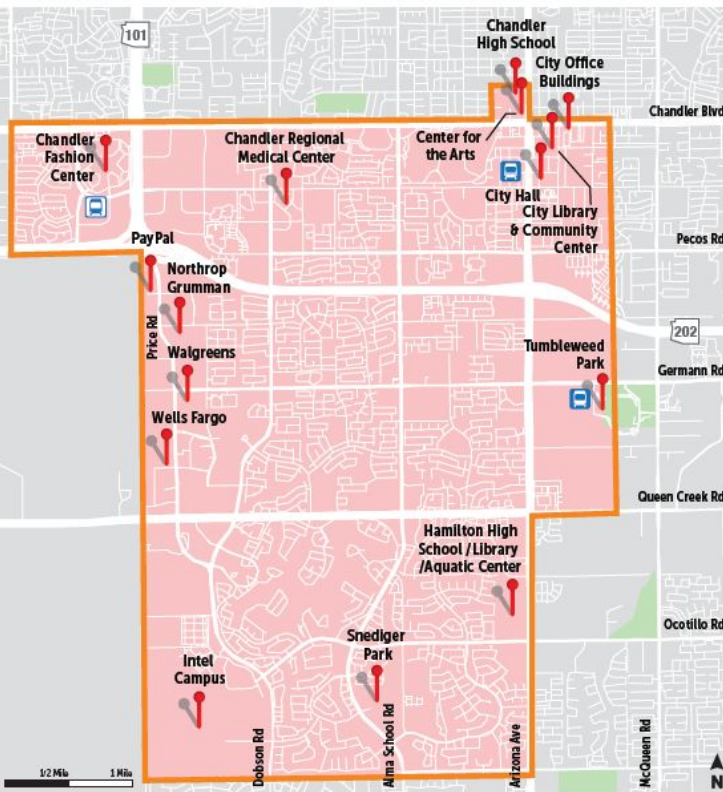
Alternative Zone 1



Alternative Zone 3



Alternative Zone 4

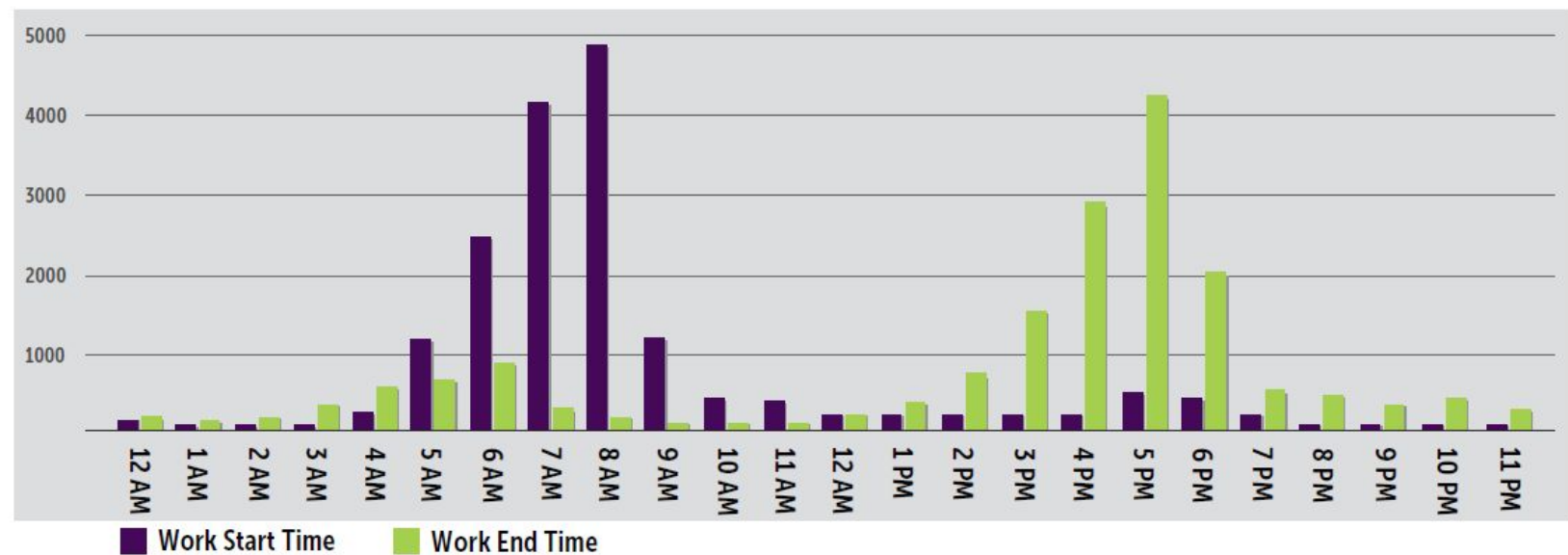


Alternative Zone 2

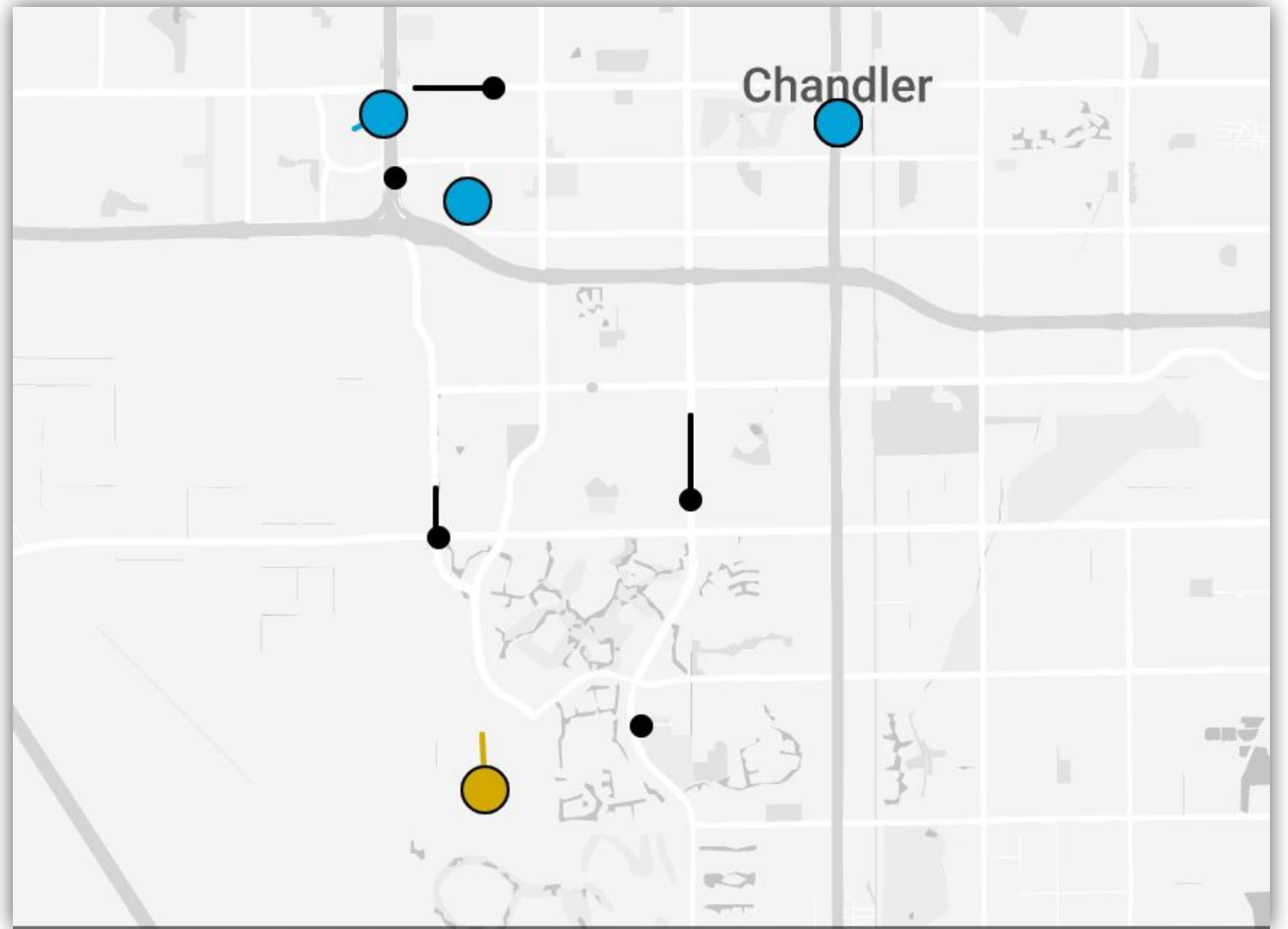


Travel Demand Analysis & Cost Estimation

Figure 7. Study Area Employee Start & End Work Hour (2019)



Travel Demand Analysis & Cost Estimation



Travel Demand Analysis & Cost Estimation

	Proposal A	Proposal B	Proposal C
	Low Demand	Medium Demand	High Demand
Total Number of Vehicle Hours	~14,100	~17,600	~21,200
Days / Week of Operations	6	6	6
Avg. Service Hours / Day	14	14	14
Duration of Deployment (Months)	12	12	12
Non-WAV Vehicles in Fleet	3	4	4
Wheelchair Accessible Vehicles (Included in Price)	1	1	2
Total Vehicles in Fleet	4	5	6
Fixed Upfront Costs	\$16k	\$17k	\$29k
Ongoing Operational (Non-Upfront) Costs	\$0.77M	\$0.90M	\$1.04M
Total Cost (Excl. Expected Fare Revenue Collected)	\$0.85M	\$1.00M	\$1.17M
Expected Fare Revenue Collected	-\$66k	-\$83k	-\$99k
Total Cost (Net of Expected Fare Revenue Collected)	\$0.79M	\$0.92M	\$1.07M
Fully Loaded Cost / Vehicle Hour (Excl. Upfront Costs, Net of Expected Fare Revenue Collected)	\$54.60	\$51.15	\$49.26

Travel Demand Analysis & Cost Estimation

Cost Estimate Summary Table		
	TaaS Cost	SaaS Cost
Est. Annual Vehicle Hours	17,600	17,600
Peak In-Service Vehicles	5	5
Upfront Cost	\$17,000	\$450,000 - \$550,000*
Gross Annual Cost	\$1,000,000	\$800,000 - \$850,000
Gross Cost per Hour	\$56.81	\$45.45 - \$48.30
<i>*Includes fleet purchase of 4 passenger vans and 2 cutaway buses</i>		



SmaRT Ride | Sacramento, CA
Cutaway Van



Ford GoRide | Detroit, Mi
Passenger Van



Van
Van

LOW

HIGH

HIGH

Maneuverability

Passenger Capacity

Operating Cost

HIGH

LOW

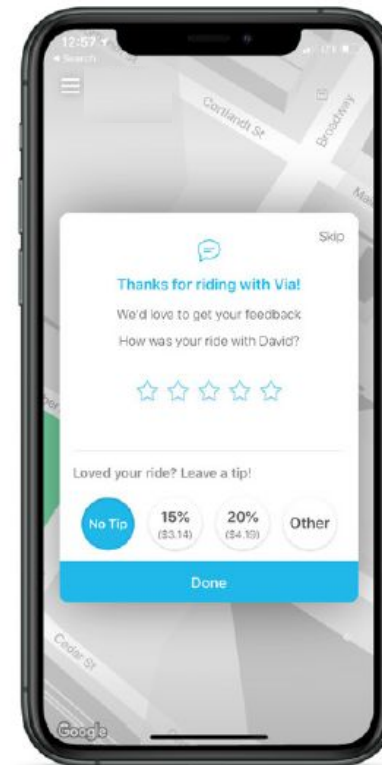
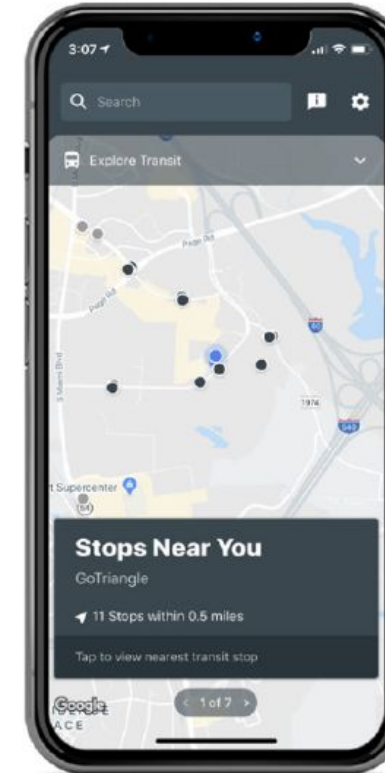
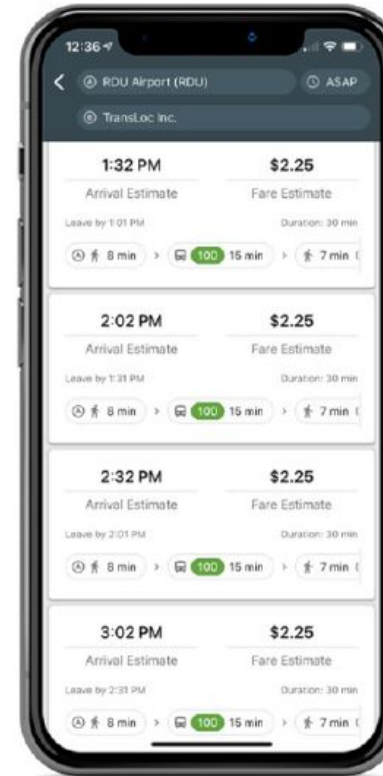
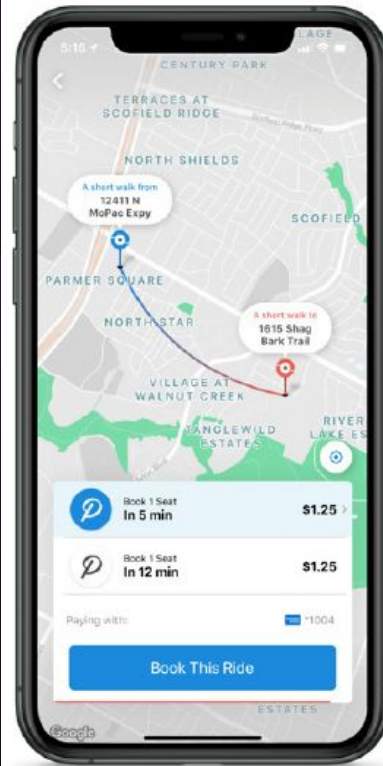
LOW

Vehicle Types and Tradeoffs



Vehicle Design and Branding

There's an app for that...

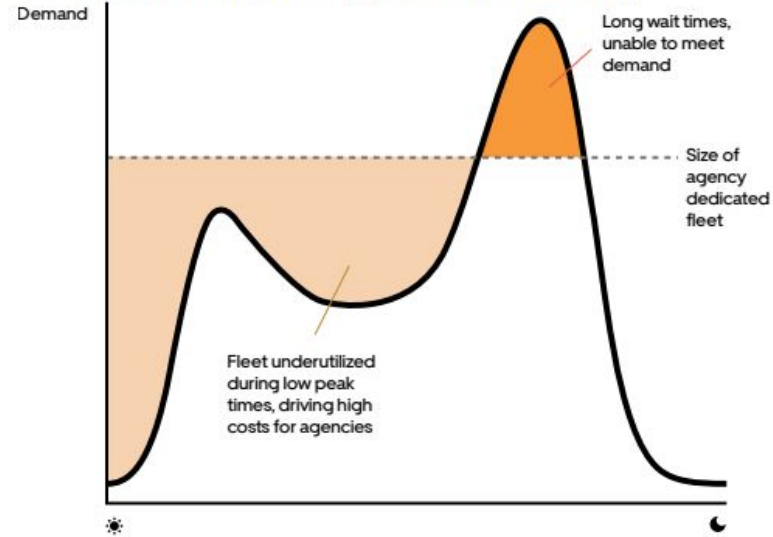


Planning Tools and Performance Measures

RECOMMENDED PLANNING TOOLS

Weekday Average Boardings	Peak & Average Load Factor
Boardings By Time Of Day	Wait Time Reliability
Service Connectivity	Transfer Frequency
Recommended Performance Measure	Recommended Thresholds
Wait Times	Average: 10 -15 Minutes Max Acceptable: 20 minutes
Riders Per Hour	Weekday: 20 Rides /hour Weekend: 15 Rides /hour
Gross Cost Per Passenger	Weekday: \$10 - \$12 /boarding Weekend: \$15 - \$18 /boarding

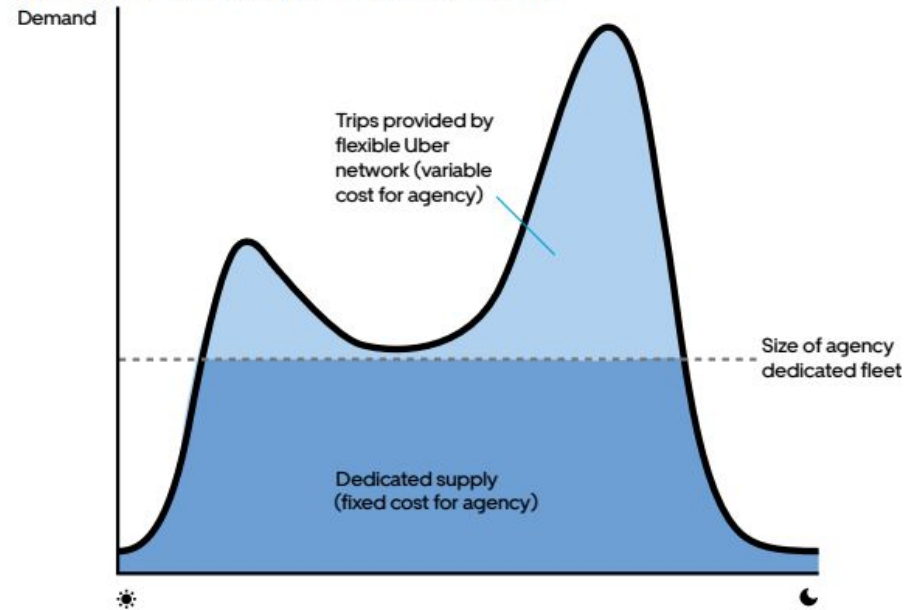
Conventional microtransit approach to fleet-sizing



A Battery Electric Passenger Van Being Plugged in to Charge



Hybrid microtransit approach to fleet-sizing



Advancing Efficiency With Technology

Study Options & Recommendations for Service

Service Aspect	Options Explored	Recommendation
Span	Day Type: <ul style="list-style-type: none"> • Weekday vs. Weekend Service Time: <ul style="list-style-type: none"> • Peak hour service • All day service • Late night service 	Day Type: <ul style="list-style-type: none"> • Weekdays and Saturdays Service Time: <ul style="list-style-type: none"> • 15-hour span • 5AM-8PM • Weekdays and Saturdays
Fleet	Vehicles: <ul style="list-style-type: none"> • Cutaway/Minibus • Passenger van • Mini van Fleet Size: <ul style="list-style-type: none"> • 4-8 vehicles • Rideshare integration 	Vehicles: <ul style="list-style-type: none"> • Passenger Vans • Cutaway Buses Fleet Size: <ul style="list-style-type: none"> • 5 vehicles at peak, inc. 2 cutaways • 1-2 vehicles pre- and post-peak • Seek potential rideshare partnership for hybrid fleet
Service Zone	<ul style="list-style-type: none"> • Full study area • L-shaped zones in eastern and northern portions of study area • East of Alma School Road 	<ul style="list-style-type: none"> • Full 18 square-mile coverage zone
Smartphone App Integration	Potential App Features: <ul style="list-style-type: none"> • Real-time tracking • Touchless fare payment • Transit information & trip planning • Personal use reports • Customer feedback 	<ul style="list-style-type: none"> • Implement App with the functions noted • Integrate with regional Valley Metro App
Fee Structure	<ul style="list-style-type: none"> • Match local bus fare (\$2/trip) • Small boarding fare (\$0.50-\$1) • Free fare • Transit transfer incentives 	<ul style="list-style-type: none"> • Piloted/initiated with small fare • Free for students

Thank You!

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Follow the study online at <https://www.valleymetro.org/project/price-road-flexible-transit-study>

