



Agenda

Meeting: VMAAG (Valley Metro Accessibility Advisory Group) Meeting

Date: January 26, 2023

Time: 2:30 to 4:00 p.m.

Location: WebEx
Call-in#: 1-408-418-9388
Meeting/Access #: 2487 497 2174
Password: 1234

Agenda Items:

1. Welcome and Introductions – Kyle Straight, VMAAG Chair
2. Member Roll Call – Andrea Chacon, Administrative Assistant II, Accessible Transit Services, Agency Business and Technical Services, Valley Metro
3. Invitation for Comments from the Public – Members of the public are invited to provide comments on any item not on the agenda. Each speaker is limited to two minutes, and any individual complaints or comments need to be placed with Customer Service at 602-253-5000.
4. Review of November 17, 2022, VMAAG Meeting Summary – All
5. Super Bowl LVII Transit Operations Plan – Brittany Hoffman, Public Information Specialist, Valley Metro
6. Northwest Extension Wayfinding Mockup Summary– Catherine Morgan, VMAAG Co-Chair, Howard Mays, VMAAG member
7. Customer Complaints Review – Willie Marks, Supervisor, Customer Service, Valley Metro
8. Paratransit Updates – Miriam Cifuentes, Paratransit Program Supervisor, Accessible Transit Services, Agency Business and Technical Services, Valley Metro
9. RideChoice Updates – Trevor Ebersole, RideChoice Program Supervisor, Accessible Transit Services, Agency Business and Technical Services, Valley Metro
10. Comments by Members and Announcements

11. Next VMAAG Meeting – March 23, 2023, from 2:30 to 4:00 p.m.

12. Next Steering Committee Meeting – February 9, 2023, 2:30 – 3:30 p.m.

*VMAAG Members Only

13. Adjournment

Pursuant to ADA requirements, Valley Metro will provide reasonable accommodations for this meeting upon request. Reasonable accommodations may include materials in an alternate format, a sign language interpreter, or other accommodations, which will enable people with disabilities to participate in the meeting. To request a reasonable accommodation, please contact Guillermo Gonzalez at least three business days prior to the meeting date by email ggonzalez@valleymetro.org or by phone 602.251.2033.